

## Related Service – Schenck ONE Connect

### Contact Information

SCHENCK RoTec GmbH  
Landwehrstraße 55  
64293 Darmstadt  
Germany  
Tel: +49 6151 322311  
eudataact@schenck.net

### I. Product Data

#### 1. **Type, Format and Scope of Generated Product Data**

The data includes information such as rotor characteristics and properties, as well as balancing and process data. This data is available in binary or JSON format. The size varies depending on usage and ranges between 150KB and 1MB per operation.

#### 2. **Continuous and Real-Time Data Generation**

The data is generated continuously.

#### 3. **Data Storage**

The connected product is able to store data on an internal device. This data is not automatically deleted, but is overwritten when a threshold is reached. Protocol information can be saved externally on customer-shared network drives outside of the product. Additionally, data is synchronized with the connected Schenck ONE Connect cloud service and stored there in the customer's tenant.

### II. Connected Service Data

#### 4. **Type and (estimated) scope of the connected service data to be generated**

The service generates and processes balancing reports and cloud communication protocols. These are saved as PDF and CSV files or stored in a database. The estimated data volume depends on the usage of the service but should not exceed 5 GB.

#### 5. **Storage and Deletion of Connected Service Data (Retention Period)**

The storage is done securely and in accordance with applicable data protection regulations for the duration of the existing service contract. Upon termination of the contract, the data will be automatically deleted.

#### 6. **Access to Connected Service Data**

Users can directly access their balancing reports through the Schenck ONE Cloud application or request the cloud communication protocols from the data owner. Access to all connected data is strictly limited to authorized personnel of the data owner, particularly system administrators and support staff.

### III. Use of the readily available data by the provider or third parties

The provider does not use the data. The data will only be shared with third parties with the explicit consent of the user and for clearly defined purposes.

**IV. Information on the Potential Data Holder and Contact Methods**

The data owner is SCHENCK RoTec GmbH.

The service provider can be contacted at [rotec@schenck.net](mailto:rotec@schenck.net)

**V. Disclosure of data to third parties.**

Users can contact [eudataact@schenck.net](mailto:eudataact@schenck.net) if they wish for their data to be disclosed to third parties.

**VI. Right to complain**

The user has the right to lodge a complaint in case of violations of the provisions of Chapter II of the Data Act according to Article 37 of the EU Data Act.

**VII. Duration of the contract and termination**

The contract term and contract termination are separately regulated within the framework of the separate software maintenance agreement or software subscription agreement.