

Your partner for technical support

Fast, reliable and competent

Service+ App

Your direct line to Schenck customer support

The Service+ App is a modern, web-based ticket system that significantly improves collaboration between customers worldwide and our helpdesk.



Focus of the ticket system:

Reliable support for technical questions, problems and machine downtime



Also usable for:

Enquiries for spare parts, service, maintenance or other matters

Compared to email communication, the Service+ App offers you and the Schenck service team maximum transparency regarding all open requests and their processing status. This enables us to identify and solve errors as quickly as possible, whether in the event of a machine failure or other technical issues relating to balancing.

The benefits of the Service+ App

- + Modern communication (chat/upload of images, videos and files)
- + Full transparency regarding your machines and associated tickets (including history)
- + All information in one place
- + Fast response times and troubleshooting by our service experts
- + Can be used for all Schenck machines
- + Available worldwide
- + Over 1,500 satisfied customers



Register now &
open a **helpdesk**
ticket!



It's that simple:

1. Complete registration in 2 minutes
2. Open service tickets easily and flexibly (possible with registration)
3. Track processing status and interactively collaborate with our helpdesk

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Find out more
about our
customer service!

